



# Enabling 100 Centres of Empowerment, Livelihood & Leadership for “**Persons with Disabilities**”







# Creating PWDs Entrepreneurship Redefining Governance





## Employment among “Persons with Disabilities”

- ✓ Over 4.1 million youth in India had lost their job during the COVID- 19 pandemic (joint report by International Labour Organization and Asian Development Bank)
- ✓ The employment status of “Persons with Disabilities” has also been affected at a very large scale.
- ✓ Out of 1.34 Crore PWDs in employable age, only 34 Lakhs have job.
- ✓ Thus, Common Service Centre Scheme can help Persons with Disabilities by providing them equal employment opportunity.
- ✓ Persons with Disabilities can gain a White- Collar job and can become successful entrepreneurs.
- ✓ Trust Cradle is extending its help in creating an inclusive workplace where Persons with Disabilities can work and earn with dignity and respect.
- ✓ 180 million “Persons with Disabilities”
- ✓ 117 million of them are children and young adults.
- ✓ 90 million of them have no employment.





## Why “Persons with Disabilities” should become CSC VLEs

Work is an inseparable part of our lives. A job is not just a source of income for a person, it provides people with a sense of fulfilment, productivity, and purpose. These two provisions, income, and purpose, are vital to all individuals. Even though a person may have some degree of disability that prevents them from holding a traditional full-time job in the community, the same needs are present. They need a source of income to provide for their lives. They also want to have meaningful, purposeful activity in their lives.

Inherent in the principle that persons with disabilities have the right to participate fully in the mainstream of the social and economic life of the nation is the notion that such individuals should be empowered to exercise free choice as to their vocational training and choice of occupation.

Data from the 2011 census shows that in 35 out of the 36 states and Union Territories, most PwDs were not employed. The only exception was Nagaland, where 51.92 per cent of the PwD population was working. The all-India figure at the time was 36.34 per cent. Experts say that even those PwDs who manage to find employment face serious difficulties in the workspace. Most offices continue to remain inaccessible and unusable for the disabled. This despite the fact that there have been huge developments in the field of accessibility and assistive technology, software and other technological solutions to make life easier for the disabled.

CSC is a revolutionary entrepreneurship opportunity for Persons with Disabilities. It will empower the differently-abled VLEs and provide them a medium to build a direct relationship with government and community. It will impact the lives of Persons with Disabilities with potential tangible and intangible outcomes.





## Sustainable Livelihood Opportunity

The Centres will help improve the quality of life for PwDs by providing them a business opportunity that will bring financial stability, thereby giving them a chance at secured livelihood development and a hope to constructively contribute to their communities. Vulnerable, disadvantaged and marginalised people with disabilities, who are struggling with generating a steady income, CSC centres will provide them with sustainable livelihood by enhancing their skills, improving their productivity and earnings and a constant opportunity to learn and grow.

Productive engagement of persons with disabilities increases individual well-being and contributes to the national output. This Livelihood Development programme, through its mission, will be a small yet significant step to fill the enormous gap that exists in the labour force.

## Social Interaction Opportunity

TApart from income, employment brings personal and social benefits, adding to a sense of human dignity and social cohesion. Employment/work gives individuals a sense of purpose and self-worth. For many, it defines who we are and is a source of justifiable pride. The confidence to freely choose the direction of their personal lives, to develop their talents and capabilities to the full. All individuals, regardless of disability, deserve the opportunity to be full members of their community where they can live, learn, work and play through all stages of life. Running a CSC centre will give PwDs an opportunity to meet people and expand their social networks. It acts as a training opportunity to develop and improve social skills and develop friendly and supportive relationships.

Working under the wing of the government will bring a sense of pride and achievement for PwDs and will also shape a positive attitude of community towards them, promoting social inclusion.





## Leadership Opportunity

Persons with disabilities have the skills to pursue meaningful careers and play an important role in their lives and their educational and economic success. In fact, experience with disability can offer a competitive edge when it comes to work. CSC being an entrepreneurial endeavour, is suitable and sustainable employment opportunity which provides working experience that enhances the development of skills. It enable people with disabilities to grow professionally and achieve leadership positions by successfully running these centres and setting an example for the community. The leadership support provided by the differently-abled VLE's can change someone's life experience from one of isolation to one of feeling part of a community. They will be role model for everyone in the community not just for PwDs, and will engage with the community by transferring the learned skills to other interested individuals so they too can embark on their own entrepreneurial journey.

Such initiative and developments with holistic and multifaceted approach towards the employment of PwDs, is one of the best ways forward in empowering people with disabilities.





## Trust Cradle has taken the initiative to help “Persons with Disabilities” to become a VLE and become a successful entrepreneur.

Trust Cradle has arranged the Skill Development and Entrepreneurship Training which will help these VLEs to be

- **Leader:** Take on lead to work as an entrepreneur, make important decisions; including the financial ones.
- **Decision Maker:** Can determine objectives of their business and take their business to next level with complete confidence.
- **Accountable and Responsible:** Be more responsible for running and working towards the growth of their Centre in particular.
- **Financially Inclusive:** Can handle their finances efficiently and manage their investments and savings.
- **Digitally Sound:** Learn and improve computer literacy and increase in awareness of internet and its application usage.
- **Social Networker:** Easily engages with people from community and can engage more participants even women to become a VLE.





## VLEs training at Trust Cradle CP Office







**THERE  
WAS A TIME  
WHEN**



PEOPLE **LOST** THERE FAITH ON  
GOVERNANCE SYSTEM BECAUSE OF THE HARDSHIP THEY HAD TO ENDURE



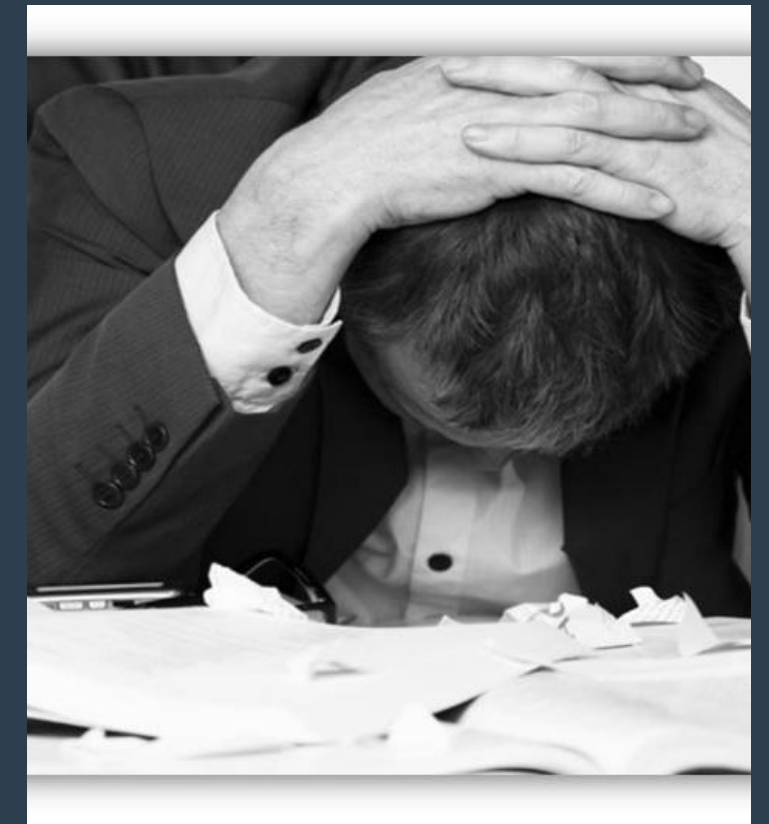
**EXPENSES**



**INCONVENIENCE**



**MULTIPLE VISITS**



**DEMOTIVATING**

EVEN THE OFFICIALS , ESP. THE DEDICATED AND THE HARDWORKING ONES FOUND  
THE RESPONSE **DEMOTIVATING** EVER AFTER PUTTING IN THEIR BEST EFFORTS



# PEOPLE WANTED MORE FROM THE CHOSEN GOVERNMENT

CRITICISM THAT THE  
GOVT IS WORKING ON  
UTOPIAN CONCEPTS

THE RISING DEMAND

04



03



02

CAMPAIGNS AND  
MOVEMENTS

01

ANTI CORRUPTION  
MOVEMENT



**WANTS**  
transformed into  
**NEEDS** exposed in  
the form of **CRIES**  
began **ECHOING**  
finally  
**RESONATING**



**CSC**

**AND THEN CAME A SILENT  
REVOLUTION IN RURAL  
ENTREPRENEURSHIP  
REDEFINING GOVERNANCE**



## AND FINALLY A SOLUTION EMERGED

A one stop shop for every problem a citizen had



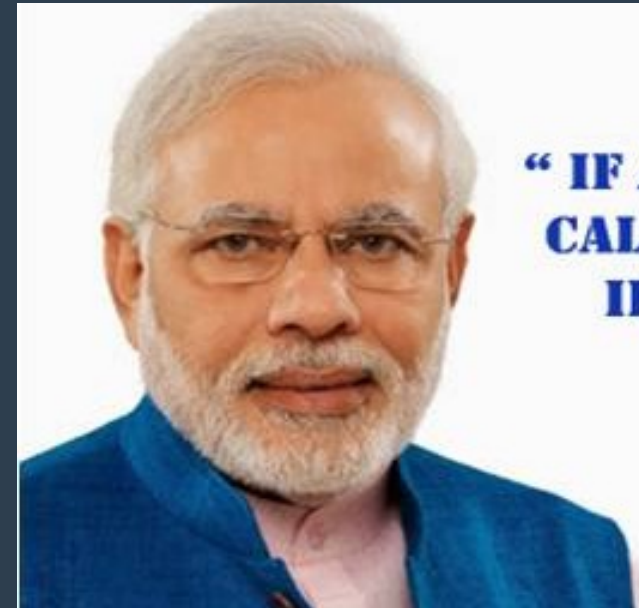
**COMMON SERVICES CENTERS (CSC)**  
(HINDI: सर्व सेवा केंद्र) ARE MULTIPLE-SERVICES-SINGLE-POINT MODEL FOR PROVIDING FACILITIES FOR MULTIPLE TRANSACTIONS AT A SINGLE GEOGRAPHICAL LOCATION



## Vision & Mission

01

**Hon'ble Prime Minister**  
Shri Narendra Modi



**“ IF A HUGE SECTION OF THE POPULATION IS LEFT OUT THEN A HUGE CALAMITY MAY BEFALL ALL OF US IN THE FORM OF DIGITAL DIVIDE. IF WE DON'T SPREAD THIS AMONG THE POOR AND IN VILLAGES, OUR WORDS OF DEVELOPMENT SHALL RING HOLLOW.”**

**SHRI NARENDRA MODI**  
Hon'ble Prime Minister of India

02

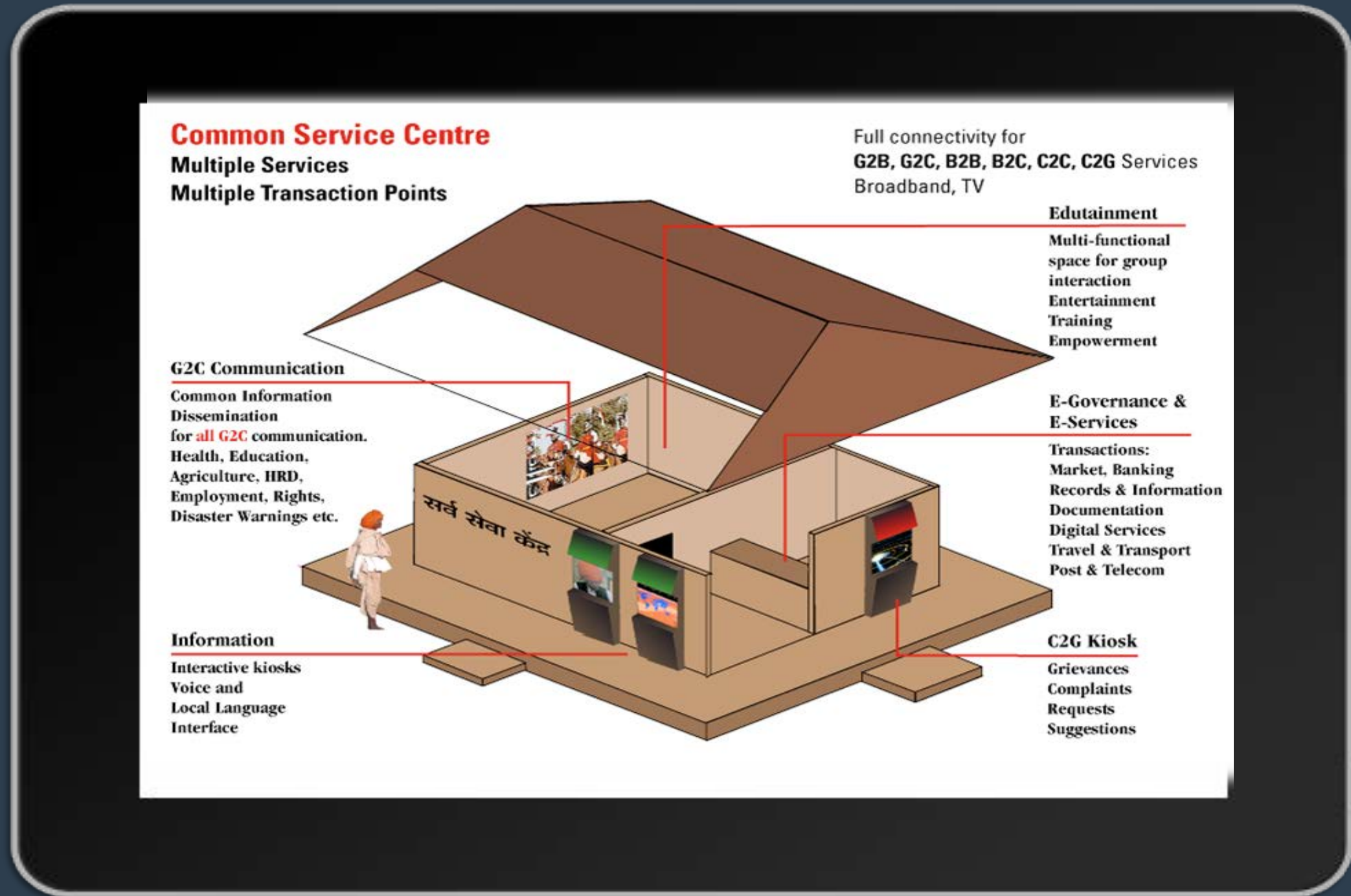
**Hon'ble Union Minister**  
Shri Ravi Shankar Prasad



**“I WANT THE DALITS, MAHA DALITS AND MARGINALIZED WOMEN OF OUR COUNTRY TO BE DIGITALLY LITERATE, WHO IN TURN WILL IMPART THE DIGITAL KNOWLEDGE TO THEIR FELLOW VILLAGERS AND CITIZENS. I WANT THESE CENTRES TO BE THE MERGING POINT FOR SKILL INDIA, DIGITAL LITERACY AND E-COMMERCE AND BECOME ONE STOP SHOP FOR ALL. ”**

**SHRI RAVI SHANKAR PRASAD**  
Hon'ble Union Minister for Communications and Information Technology







# User Convenience

01



Eliminated Multiple Visits

02



Convenience of time and location

03



Transparent and Simple

04



Across the counter services

06



User Friendly

05



Cost Effective



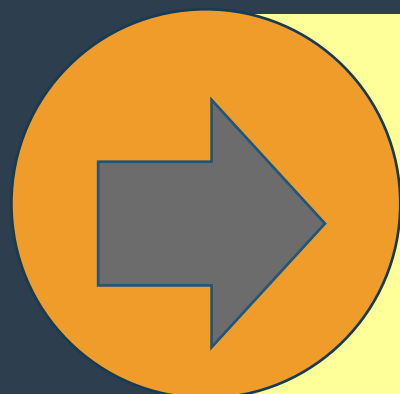
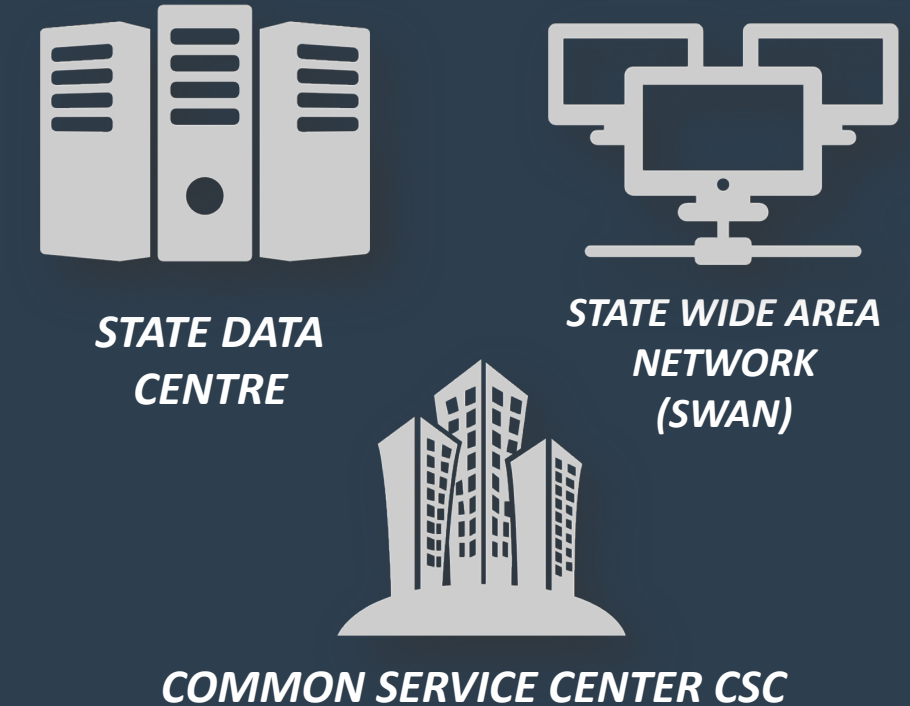


Common Services Centers (CSCs) are a strategic cornerstone of the Digital India programme. They are the access points for delivery of various electronic services to villages in India, thereby contributing to a digitally and financially inclusive society.

CSCs enable the three vision areas of the Digital India programme:



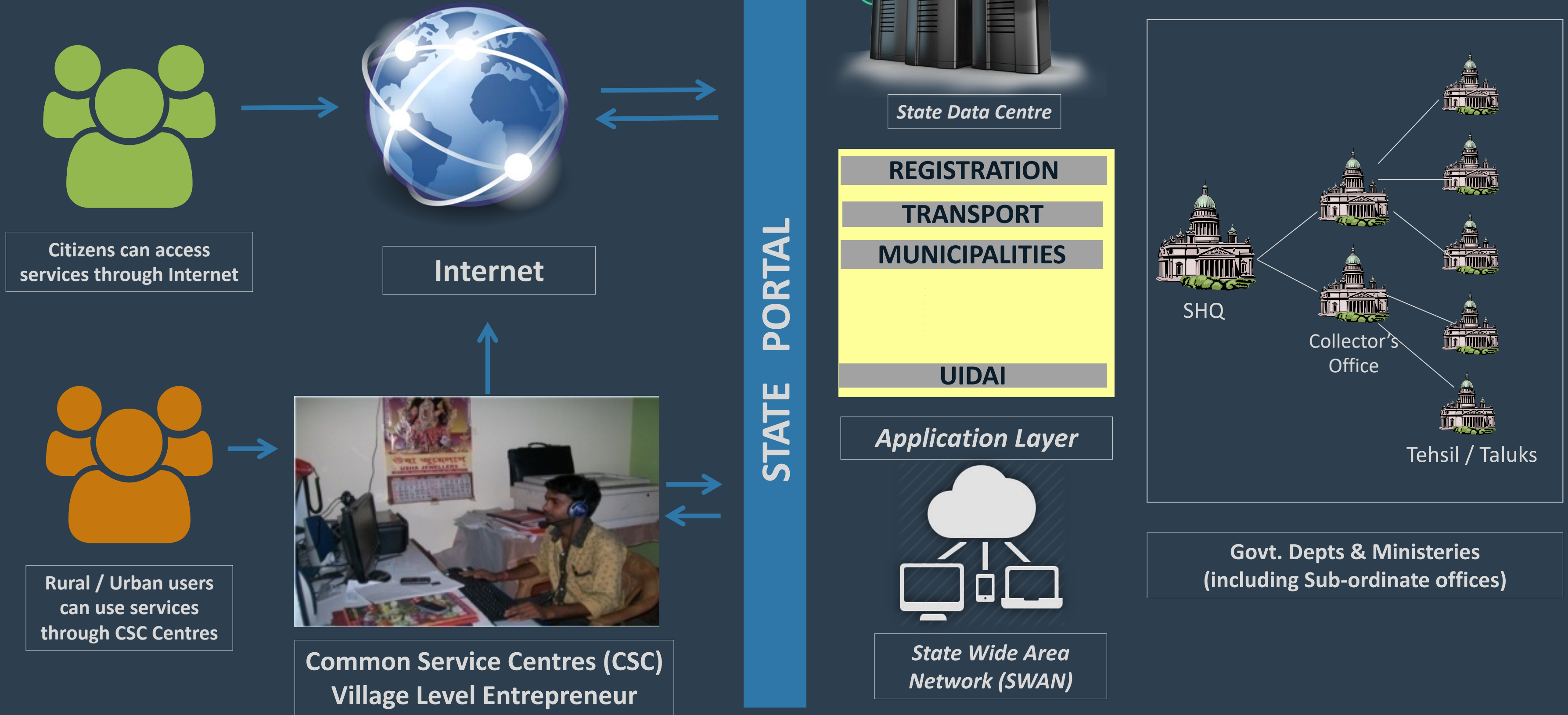
### 3 Infrastructure Pillars of National eGovernance Plan



- ✓ CSC is front-end delivery points for Govt. Pvt & Social Sector Services to Rural Citizens of India
- ✓ Expansion of CSC service area to urban regions on a pan-India basis.
- ✓ CSC scheme to provide front-end delivery points for Government, private and social sector services



# Govt. Service Delivery Mechanism





## VILLAGE LEVEL ENTREPRENEUR

Village Level Entrepreneur (VLE) are the key stakeholders of CSC Scheme, and are known as CSC Operators as well. VLEs are the ones who are providing and delivering both governmental and non-governmental services, quality healthcare services to citizens. They are profited through CSC initiative.

### What a VLE can earn via CSC Scheme?

- ✓ **Learning of Leadership & Interpersonal Skills:** Learn making effective and strong decisions, learn to be patient while making the important decisions.
- ✓ **Employment Opportunity:** Having equal opportunity to attain and maintain the employment opportunity available in their own area.
- ✓ **Entrepreneurship:** Setting up of their won business, by gaining skill and technical development training and managing their venture with all risks involved.
- ✓ **Empowerment:** Being more confident, determined, active and stronger in managing their Centre effectively.
- ✓ **Financial Independent:** Learn managing finances without being dependent on anyone and strategically investing and saving for better livelihood.
- ✓ **Socially Active:** Learn interacting with people, groups and community, gains positive attitude, improvement in work performance, better self- esteem, encouraged for a happy and healthier life.





# PPP Model

## Implementation through Public Private Partnership (PPP)



The PPP model of the CSC scheme envisages a 3-tier structure consisting of the CSC operator (called Village Level Entrepreneur or VLE); the Service Centre Agency (SCA), that will be responsible for covering a group of districts in a state; and a State Designated Agency (SDA) identified by the State Government responsible for managing the implementation over the entire State

### The Village Level Entrepreneur (VLE):

The VLE is the key to the success of the CSC operations. While content and services are important, it is the VLE's entrepreneurial ability that would ensure CSC sustainability. A good VLE would not be one who has financial muscle only, but somebody who has entrepreneurial traits, strong social commitment as well as respect within the community. The quality of service at the CSCs would be as effective as the quality of VLEs running them. Selection and proper training of the VLE therefore would play a vital role in making the CSC a success.





# Status

India is the third largest economy in terms of internet consumption in the world with 243 million users and growing rapidly. This number has grown from just 7 million users in 2001 and is growing at a rate of 30% Y-O-Y. Common Services Centers (CSCs) are a strategic cornerstone of the Digital India programme. They are the access points for delivery of various electronic services to villages in India, thereby contributing to a digitally and financially inclusive society.



CSCs set up prior to launch of CSC 2.0	- 1,44,875
No. of CSCs set up after launch of CSC 2.0	- 33,281
<b>Total No of CSC's</b>	<b>- 1,78,156</b>



# Benefits of CSC

## BENEFITS TO CITIZEN



▶ Delivering government services in urban/rural areas by establishing closer links between Government & Citizens

▶ Timely delivery of critical information & services through structured system to manage issues of health, Education etc...

▶ Increase administrative efficiency and provide cost-effective access to Government Services



## BENEFITS TO GOVERNMENT



▶ Create new/ additional revenue stream for the centre. As the services are rolled out on commission per transaction basis

▶ Delivering essential government services such as PAN Card, Election ID, UID etc.

▶ Greater exposure to other products & services offered through the centre. E.g. greater awareness of students about the courses offered through the centres

# Services

## G2C services

CSCs act as the one stop shop for all the G2C services like getting a Aadhaar card/ PAN card/ Pasport and a host of other services under one roof

## Healthcare

CSC Health Services endeavours to provide quality healthcare solutions like tele-medicine, diagnostic services and generic medicine services to the masses in rural and remote areas of the country, through the vast network of CSCs.

## Skill development

CSC SPV has launched skill development initiatives in various sectors to provide market-oriented skills to the rural youth in order to enhance their employability and improve livelihood options.

## Financial Inclusion

Under Financial Inclusion Services, CSC SPV seeks to leverage the national network of CSCs to meet the government's mandate of financial inclusion by connecting citizens in rural and remote areas, particularly women and marginalized communities, with mainstream financial services like banking, insurance and pension

## B2c Services

CSCs act as the one stop shop for all the B2C services like getting a recharge for mobile or Cabel TV and a host of other services under the same roof

## Education

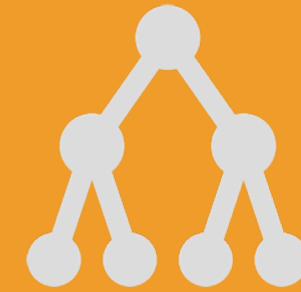
Education Services leverage Information and Communication Technologies to create awareness and empower citizens on digital technologies, financial management, legal rights and facilitate educational services in rural areas.





## CSC Infrastructure

- ▶ 100 – 150 sq. ft space
- ▶ Minimum 1 PC with UPS
- ▶ Minimum 1 Printer
- ▶ Digital / Web Camera
- ▶ Genset / Inverter/ Solar
- ▶ OS and other application software
- ▶ Broadband Connectivity
- ▶ Trained and incentivized manpower

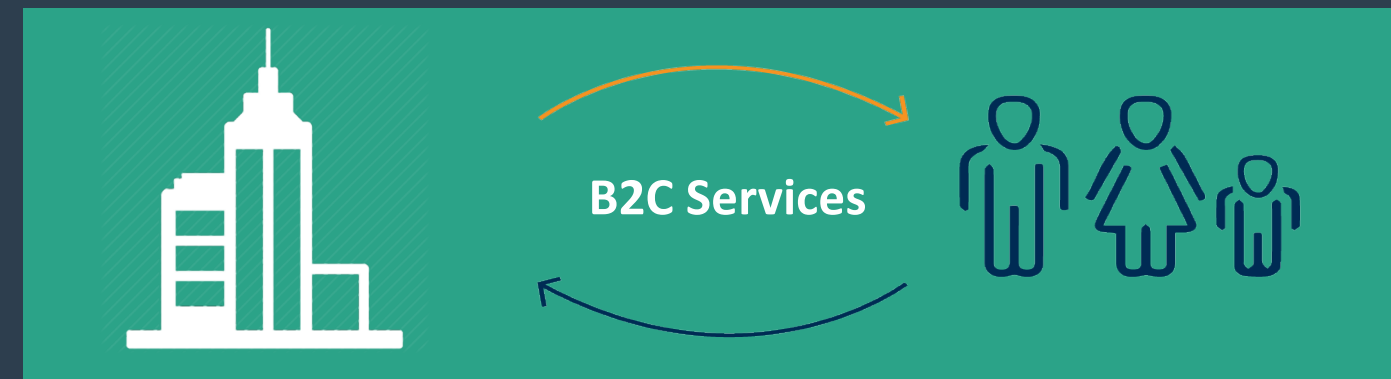


Enabled with PC(s), printer(s), scanner(s), UPS, digital/web camera & broadband connectivity. Additional equipment in the form of projection systems, biometric devices, etc., may be included, as and when required

## CSC Service Portfolio



- ✓ Election Commission of India (EC) Services
- ✓ Unique identification Authority of India (UIDAI) Services
- ✓ Passport Services
- ✓ Banking Correspondent (27 banks)
- ✓ National Institute of Open Schooling (NIOS) services
- ✓ PAN Card Services
- ✓ Pension Fund Regulatory Development Authority (PFRDA) services
- ✓ NIELIT services
- ✓ Agricultural Services
- ✓ Health Care Services
- ✓ State e district/SSDG services



- ✓ Electricity Bill collection in various states
- ✓ Data Card Recharge
- ✓ DTH Recharge
- ✓ CSC Bazaar – e commerce/shopping service
- ✓ Mobile Bill Payments
- ✓ Mobile Recharge
- ✓ E learning
- ✓ Premium Collection
- ✓ Insurance
- ✓ Travel – IRCTC/AIR Tickets/Bus Bookings
- ✓ Brilliants- medical/IAS/IIT/Banking courses
- ✓ Online Training
- ✓ CSC Rozgar



## UIDAI Services



- ▶ Aadhaar enrolment
- ▶ eAadhaar Printing
- ▶ Demographic Data Update
- ▶ Biometric Data Update
- ▶ Database Seeding
- ▶ Best Finger Detection
- ▶ Authentication User Agency
- ▶ Authentication Service Agency

- ▶ CSC SPV is now **ranked 2<sup>nd</sup>** in the country wide UID Registrar Ranking.
- ▶ No. of PECs - 14591
- ▶ During April, 2015 to February, 2016 have earned total revenues of Rs **262.44 lakh**
- ▶ A total **606 lakh** Aadhaar Enrollments have taken place at the PECs.
- ▶ A total of **1.43 Crore** E-KYC have been done during April, 2015 to February, 2016 pan India through CSC Network.
- ▶ A total of **10.81 Crore** Aadhaar Authentications have been conducted through CSCs during April, 2015 to February, 2016.



**VLE are earning about Rs. 30,000+ per month from Aadhaar enrolment**

## Financial Inclusion - Banking



Department of Financial Services issued guidelines to all the Public Sector Banks on 20th December, 2012 regarding engagement of CSCs as BCAs. With the launch of Pradhan Mantri Jan-Dhan Yojna (PMJDY) in August, 2014, the CSCs as Bank Mitr / Banking Correspondent Agent (BCA) at the Gram Panchayat level have now become the extended arm of the Banks. These BCAs have a vital role in successful implementation of Financial Inclusion and PMJDY. CSC SPV as a corporate Banking Correspondent has signed agreement with 42 Banks (Public Sector Banks, Regional Rural Bank and Private Sector Banks) for enabling CSCs to become Banking Correspondent Agents / Customer service points that deliver various banking and financial services in a number of States across the country.

### Banking Services

- ▶ Enrollment of customers, including collection of biometric & other details, provide card (ID Card, Debit, Card, Credit Card, PIN)
- ▶ Transaction facility like Deposit & Withdrawal of money in an account with a bank, Balance Enquiry & issue Receipts/ Statement of Accounts.
- ▶ Remittances from an account with a bank to an account with the same
- ▶ Disbursal of credit facilities to borrowers involving small amounts strictly as per the instructions of the Bank

### Products offering

- ▶ No Frills Savings Bank account
- ▶ Recurring Deposit Accounts
- ▶ Remittances
- ▶ Fixed Deposit / Overdraft / Retail loans
- ▶ KCC/GCC
- ▶ Third party financial products (with prior approval of the concerned Bank)



# Financial Inclusion Banking- AEPS

## Aadhaar Enabled Payment System- INTEROPERABLE FI GATEWAY SERVICES



AEPS is a bank led model which allows online interoperable financial inclusion transaction at PoS (Micro-ATM) through the Business correspondent of any bank using the Aadhaar authentication.

### The four Aadhaar enabled basic types of banking transactions are:

- ✓ Balance Enquiry
- ✓ Cash Withdrawal
- ✓ Cash Deposit
- ✓ Aadhaar to Aadhaar Funds Transfer

### The only inputs required once for a customer to do a transaction under this scenario are:

- ✓ IIN (Identifying the Bank to which the customer is associated)
- ✓ Aadhaar Number
- ✓ Fingerprint captured during their enrollment

## Financial Inclusion Insurance

Insurance Regulatory and Development Authority (IRDA) granted License to CSC e-Governance Services India Limited to work as an Authorized Intermediary to market specifically approved insurance products through the Rural Authorised Persons (Village Level Entrepreneurs) under the CSC Scheme of National e-Governance Plan under the IRDA Guidelines on Common Services Centres, 2013. The License permits both Life and Non-Life Insurers in India to Market Retail Insurance products and Services through Common Service Centres Network.



In order to streamline the Insurance work flow a new domain <http://insurance.csc.gov.in/> has been launched by CSC e- Governance Services India Ltd in the month of August 2015.

As per the new flow the entire RAP Flow is divided into five steps which are as follows –

- |                         |                                  |                              |
|-------------------------|----------------------------------|------------------------------|
| (i) RAP Registration    | (ii) Fee Payment                 | (iii) VLE Information Update |
| (iv) Insurance Training | (v) Online Insurance Examination |                              |





## Education



IT Mass Literacy Programme- during September, 2014 to February, 2016, a total of **50,99,123 persons** have been registered under this Programme, while a total of **38,30,327 persons** have been trained under this Programme.

### NDLM (Phase-I)

- 1. The Scheme-** Department of Electronics & Information Technology (DeitY), Ministry of Communication & Information Technology, Government of India introduced the National Digital Literacy Programme in the year 2014 -- **Scheme for IT Mass Literacy**. The first phase of the Programme called **National Digital Literacy Mission (NDLM)** introduced in March, 2014 was to provide e-literacy relevant to the need of the trainee to 10 lakh (ten lakh) persons in selected blocks in each State/UT by covering one person from every household where no digitally literate person is available, which would enable the beneficiaries to use IT and related applications to participate effectively in the democratic process and enhance their livelihood.

**Achievements** from September, 2014 to February, 2016, in total 10,63,747 persons have been registered under this Programme.

## Education (contd...)



### CYBER GRAM YOJANA

The Cyber Gram Yojana is part of the Multi-Sectoral Development Programme (MsDP) launched by the Ministry of Minority Affairs, Government of India. CSC e-Governance Services India has been engaged as the national implementing Agency of the Programme. The programme is currently being implemented in West Bengal, Rajasthan and Tripura.

A total of **1,09,848** students have been registered under this Programme till February, 2016 in these 3 (three) States, while till February, 2016, in total **94,814** students from these 3 (three) States have completed their training under this Programme.

### COURSE ON COMPUTER CONCEPTS FOR VLES (VLE CCC)

In order to impart basic IT training to 100,000 VLEs, the Department of Electronics and Information Technology (DeitY) started the 80 hour Course on Computer Concepts (CCC) through the National Institute of Electronics & Information Technology (NIELIT) in 2010. The said course is still continuing.

During April, 2015 to February, 2016, in total **37,171** VLEs have registered in this course out of which **13,868** VLEs have appeared in the exam, out of them **6,883** VLEs have cleared the test during April, 2015 to February, 2016.

### OTHER EDUCATIONAL SERVICES

The following education services are currently being offered through the network of CSCs.

- ✓ NIELIT
- ✓ NIOS
- ✓ GOLS
- ✓ CSC SPV's own Basic Computer Course (BCC)



## G2C Services



### IRCTC SERVICES

April, 2015 to February, 2016, in total **40,945 transactions** have happened through CSC Network for reservation in AC classes involving transactions value of **Rs 837.95 lakh**. From April, 2015 to February, 2016, in total **2,75,992 transactions** have happened through CSC Network for reservation booking in non-AC Classes with the total transaction value of **Rs 2,255.54 lakh**

### PASSPORT SERVICES

The Ministry of External Affairs, along with CSC e-Governance Services India Limited, has launched Passport related services through the vast network of over one lakh Common Services Centres (CSCs) across rural hinterland. Under the Passport Seva, the Ministry has made it mandatory to complete the entire form filing process on-line, including payment of applicable fee and scheduling of appointment for seeking Passport related services.

### PAN CARD SERVICES

PAN Card service is live on CSC India Online Portal. The UTI ITSL portal for Pan Card Service and the CSC India Online portal has been integrated to offer seamless delivery of PAN Card services to citizens through CSCs. Presently only new applications of Pan requests are taken. A new Pan card to rural citizens is made available at a cost of Rs 106/- through Common Services Centres.

### ELECTRICITY BILL AND OTHER UTILITY BILL PAYMENT

CSC e-Governance Services India Limited entered into agreement with the Electricity Distribution Corporations of various States/Union Territories for collection of electricity consumption bills through CSC Network. Till February, 2016, system integration for payment of electricity bills through CSC network on Apna CSC Portal has been put in place in 10 States and 1 Union Territory.

## Skill Development



CSC SPV has launched skill development initiatives in various sectors to provide market-oriented skills to the rural youth in order to enhance their employability and improve livelihood options. Some of the services are:

- ✓ Partnership with NSDC STAR Scheme - Tie-up for Agricultural & Automotive Skill Council of India to start the skill development programme in Paddy Farming and Motor Cycle Mechanic
- ✓ Construction Skill Training
- ✓ Skill Based Services- Tie-up with Siemens and Hero Motocorp for Assistant Motor Mechanic Training course.
- ✓ Rozgar Duniya- “Rozgar Duniya portal” as a service has been launched for job seekers to register themselves with this portal.





## Healthcare- SEHAT Social Endeavour in Healthcare and Telemedicine



CSC Health Services endeavours to provide quality healthcare solutions like tele-medicine, diagnostic services and generic medicine services to the masses in rural and remote areas of the country, through the vast network of CSCs.

- ✓ Apollo Tele Health services- activated in 10,000 CSCs.
- ✓ Effective healthcare service delivery at the grassroots through high quality diagnostic services like BP monitoring, Blood Glucose, ECG, pregnancy tests, etc. through select network of CSCs in pilot phase.
- ✓ Tele- ophthalmology- initiative piloted in 10 select CSCs in Alwar (Rajasthan) and Ghaziabad (Uttar Pradesh) in collaboration with Venu Eye Institute to deliver primary eye care to rural masses.
- ✓ CSCs to extend quality generic medicines and health awareness to the rural population through Jan Aushadi Stores under the Jan Aushadhi Scheme.



## E-commerce

Enabling sale, purchase and last mile delivery network



CSC SPV in association with e-Commerce partners is enabling sale, purchase and last mile delivery network to offer a level playing field for rural markets. **Hon' Union Minister of Communications and IT Shri Ravi Shankar Prasad inaugurated** this service to create a platform to enhance rural entrepreneurship through CSCs. Some of the key benefits are:

- ✓ To help facilitate augmentation of economic activities in CSCs & enhance revenue generation among CSCs
- ✓ To make CSCs a hub of economic activity in their respective areas of operation, with emphasis on building network in rural areas of India
- ✓ Facilitate economic development of ancillary industries, such as handicrafts, textile, local specialties, packaging, logistics etc. around the CSC
- ✓ To increase employment in rural areas thereby reducing the migration of people from rural to urban areas
- ✓ To facilitate the MSME's in rural areas to sell their products across the country without the necessity of brand /marketing experience or showrooms
- ✓ To assist rural India in buying products from e-commerce websites
- ✓ To support local entrepreneurs from rural areas in uploading and selling their products on e-Commerce websites like Amazon, e-Bay, Flipcart, Snapdeal and Infibeam



## Awards (awards and honors)



Tanuja Raichuria - honored for their exemplary work in Digital India initiative. Tanuja was honored due to her efforts in imparting digital knowledge to the villagers and providing various digital facilities to villagers through an ICT enabled Common Service Center (CSC) in Dhamtari ,Chhattisgarh



CSC SPV has bagged this year's Digital India Summit Award for Best Innovation in e-Education Learning Solutions under the Good for India category at a gathering of technology and innovation leaders and influencers on March 22, 2016 at New Delhi. The award, instituted by Times Network and ET Now,



## Awards (awards and honors)



Hon' Minister for Communications and IT, Shri Ravi Shankar Prasad - recognizing the contributions made by CSC Women entrepreneurs in empowering communities.



Some of the best performing VLEs from across the country gathered together for training on the ICT enabled services in master VLE Workshop





# THANK YOU FOR LISTENING!

Time for Discussion & Questions

[www.facebook.com/cscscheme](http://www.facebook.com/cscscheme)

[https://twitter.com/CSCegov\\_](https://twitter.com/CSCegov_)

[www.csc.gov.in](http://www.csc.gov.in)

## Highlights

- ✓ No. of CSC Rolled out till January, 2016 : Total – 1,56,217 : In GP - 1,03,631. Rolled out in January, 2016 : 4,071 including 3,420 CSCs in Gram Panchayats.
- ✓ As on 31 January, 2016, CSCs have been set up in 53 Rural Post Offices.
- ✓ As on 31 January, 2016, estimated No. of GP Connected - 161,360 and NOFN is connected to 4068 GP, while 482 CSCs are collocated with NOFN connections.
- ✓ April, 2015 – January, 2016, the volume of Transactions has been 888.73 lakh pan India.
- ✓ April, 2015 to January, 2016, in total 3,26,560 applications have been filed for PAN Card through CSCs.
- ✓ April, 2015 to January, 2016, in total 1,14,146 Application for Indian Passport have been filed through CSC Network.
- ✓ During January, 2016, a total of 14,330 Permanent Enrolment Centres delivered Aadhaar Services. April, 2015 to January, 2016 in total 550 lakh Enrolment for Aadhaar Numbers have happened through CSC Network.
- ✓ April, 2015 to January, 2016, in total 525 lakh Aadhaar Numbers have been generated through CSC Network.
- ✓ 122.66 lakh E-KYC have been done during April, 2015 to January, 2016 through CSC Network.
- ✓ April, 2015 to January, 2016 in total 1006.80 lakh Authentication have been done through CSC Network.
- ✓ April, 2015 to January, 2016, in total around 22.21 lakh Aadhaar PVC Cards have been printed through CSC Network pan India.



## Highlights

- ✓ As on 31 January, 2016 in total 28,111 BCAs are approved pan India, during the period from April, 2015 to January, 2016 VLEs have earned total commission of Rs 4282.35 lakh from BC Points.
- ✓ Authorised VLEs have collected Life Insurance Premium worth Rs 80.39 lakh for new Policies, while a sum of Rs 613.02 lakh has been collected by the authorised VLEs as General Insurance Premium till January, 2016.
- ✓ RAP Registration as on 31 January, 2016 – 9532 RAP licences were issued to VLEs.
- ✓ Till January, 2016 a total of 17,847 VLEs have collected Renewal Insurance Premium of around Rs 18,118.65 lakh from 5,89,742 customers.
- ✓ In January, 2016, a total of 6.65 lakh persons have registered under NDLM through CSCs, while in total 43.61 lakh persons have been registered under this Programme till January, 2016. April, 2015 to January, 2016, in total 31.05 lakh persons have been trained under this Programme.
- ✓ A total of 10.96 lakh persons have been certified by NIELIT.
- ✓ A total of 1,04,589 Madrasa students have been registered for training under CyberGram Yojana
- ✓ April, 2015 – January, 2016, in total 12,46,135 EPICs were printed through the same window.
- ✓ As on 31 January, 2016, a total of 8,291 VLEs have been providing IRCTC services. During January, 2016, a total of 37,641 transactions for Railway Reservation have been done, while during April, 2015 to January, 2016 in total 2,76,457 transactions for railway reservation have been done by CSCs.